

QUALITY MANUAL

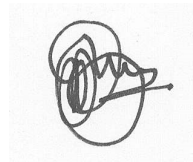
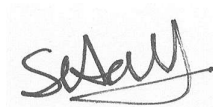
5.2 Quality Policy

It is the policy of Charter Tech Limited to provide to its customers defect-free control systems, control panels, and other related products and services, on time and in strict conformance with the company's quality specifications, statutory and regulatory requirements based upon the recommendations and requirements of BS EN ISO 9001.

Charter Tech, as an organisation is committed to fully meeting the customers' requirements and to provide the highest levels of satisfaction.

As part of that commitment the organisation will regularly review its quality objectives and the quality systems continuing suitability and strive to continually improve the system.

The execution of and adherence to the quality policy requires all employees to be actively involved and aware of their responsibilities to quality assurance. Charter Tech's management is committed to quality and shall ensure that the policy is understood, implemented and maintained at all levels in the organisation.



Signed (Directors) _____